



BELTERRA

NEWSLETTER

OFFICE
IS CLOSED

12/25/23

&

01/01/24



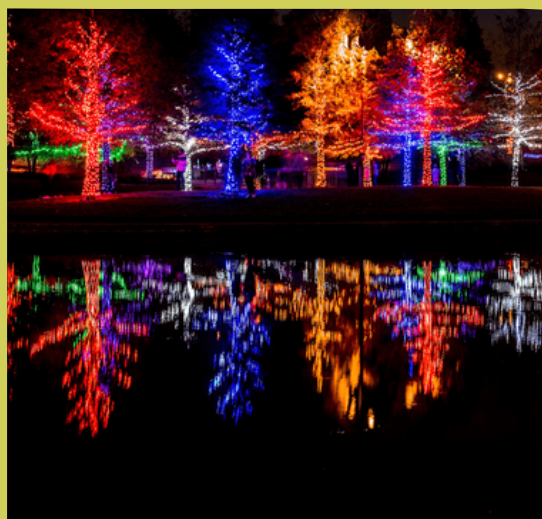
VOLUME
THREE



BE
PREPARED,
WINTERIZE
EARLY

HELPFUL
TIP:

TURN SPRINKLER
SYSTEM OFF FOR
WINTER
AVERAGING





WINTER AVERAGING

WHAT MAKES DECEMBER, JANUARY & FEBRUARY GREAT?

THE MONTHLY QUANTITY OF SEWER THAT YOU WILL BE BILLED FOR IN 2024 WILL BE DETERMINED BY THE AVERAGE OF YOUR WATER USAGE AMOUNTS DURING THE PRECEEDING MONTHS OF DECEMBER, JANUARY AND FEBRUARY. SHOULD THE ACTUAL USAGE THROUGH YOUR METER BE LESS THAN THE WINTER AVERAGE, YOU WILL ONLY BE CHARGED FOR THE ACTUAL USAGE REGISTERED ON YOUR WATER METER. THE MONTHLY RATE FOR SEWER REMAINS AT \$3.63 PER 1,000 GALLONS.

WINTER AVERAGING
RESTARTS DECEMBER 1ST!



LOWER WATER
CONSUMPTION IN
DECEMBER, JANUARY &
FEBRUARY = LOWER
SEWER CHARGES!



BEST TIME TO TRIM OAKS



WHAT IS OAK WILT?

OAK WILT IS A DESTRUCTIVE, INCURABLE, AND DEADLY FUNGAL TREE DISEASE THAT IS A THREAT TO ALL OAK TREES, SOME OF OUR COMMUNITY'S MOST PRECIOUS NATURAL RESOURCES. .

WHY SHOULD YOU CARE?

OAK WILT NOT ONLY IMPACTS TREES IT IMPACTS OUR COMMUNITY. TREES WITH OAK WILT GENERALLY DO NOT SURVIVE.

OAK WILT CAN AFFECT AESTHETICS DECREASE YOUR PROPERTY VALUE, AND IS EXPENSIVE TO MANAGE, IGNORING THIS DISEASE CAN BE VERY COSTLY: PREVENTION IS KEY.



HOW DOES IT SPREAD

OAK WILT SPREADS TWO WAYS

ABOVE GROUND THROUGH BEETLES - DISEASED RED OAKS PRODUCE FUNGAL MATS GENERALLY IN THE SPRING. THESE FUNGAL MATS ATTRACTS SMALL BEETLES AND SPORES BECOME ATTACHED TO THEIR BODY. BEETLES, WHICH CAN TRAVEL LONG DISTANCES, ARE THEN ATTRACTED TO FRESH CUTS AND OTHER EXPOSED WOUNDS ON ALL OAK TREES.



BELOW GROUND THROUGH ROOT CONNECTIONS -

LIVE OAKS GROW IN DENSE GROUPS WITH INTERCONNECTED ROOTS AND THIS IS HOW IT IS MOST COMMONLY SPREAD. ALTHOUGH LESS COMMON, IT CAN SPREAD THROUGH INTERCONNECTED ROOTS OF RED OAKS TOO.

Contact WCID staff at help@hayswcid.org or 512-686-1660 or visit our office at the Belterra Community Centre,
151 Trinity Hills Dr, Austin Tx 78737.

Monday-Thursday 7:30 AM to 4:00 PM and Friday's 7:30 AM to 3:30 PM.

24 Hour Emergency contact at 281-367-5511.

STAGE
2

BEST TIME TO TRIM OAKS



DECEMBER AND JANUARY
ARE TYPICALLY THE BEST
MONTHS TO PRUNE. THAT'S
WHEN FUNGAL SPORES
ARE LEAST LIKELY TO
BLOOM.

WORST TIME TO PRUNE
TREES IN TEXAS IS
BETWEEN FEBRUARY TO
JUNE.



Before

Oak Tree Trim



After

Oak Tree Trim

CUSTOMERS SHOULD BE
RECEIVING
IMPORTANT
ANNOUNCEMENTS
FROM HAYS WCID 1&2
VIA: **TEXT AND EMAIL**

IF YOU NEED TO UPDATE CURRENT
INFORMATION ALREADY ON FILE,

PLEASE EMAIL: HELP@HAYSWCID.ORG
OR CALL OUR OFFICE AT: 512-686-1660

THIS

JUST IN

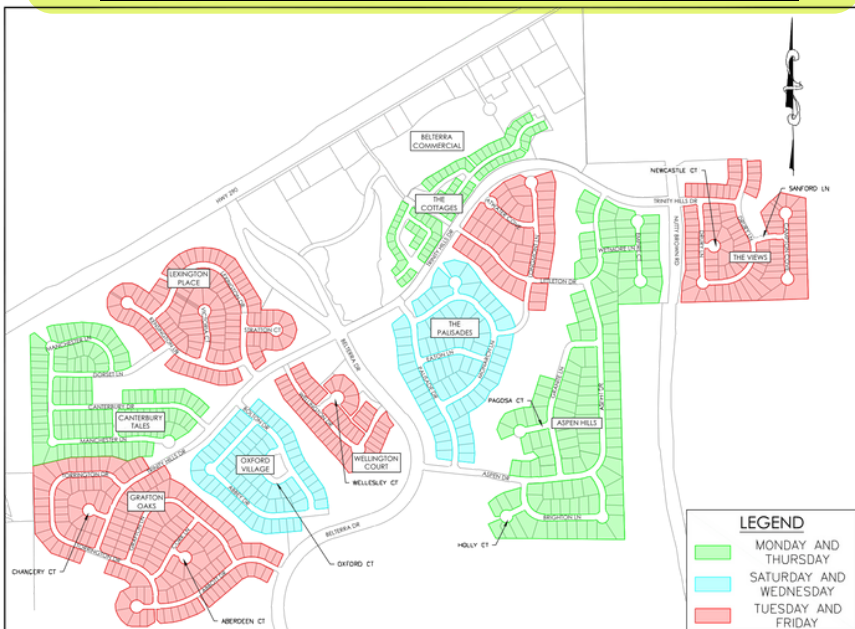
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IRRIGATION REMINDERS

For additional Information on irrigation regulations, please click your respective water schedule title.

HAYS COUNTY WCID NO. 1 RESIDENTIAL WATER SCHEDULE



WATERING RESTRICTIONS

TWICE A WEEK WATERING:
WATERING MUST OCCUR BETWEEN THE HOURS OF
MIDNIGHT - 6 A.M

THIS SCHEDULE ONLY APPLIES TO AUTOMATIC AND HOSE-END SPRINKLERS. ON DESIGNATED DAYS CUSTOMERS MAY WATER WITH A HAND-HELD HOSE ANYTIME.

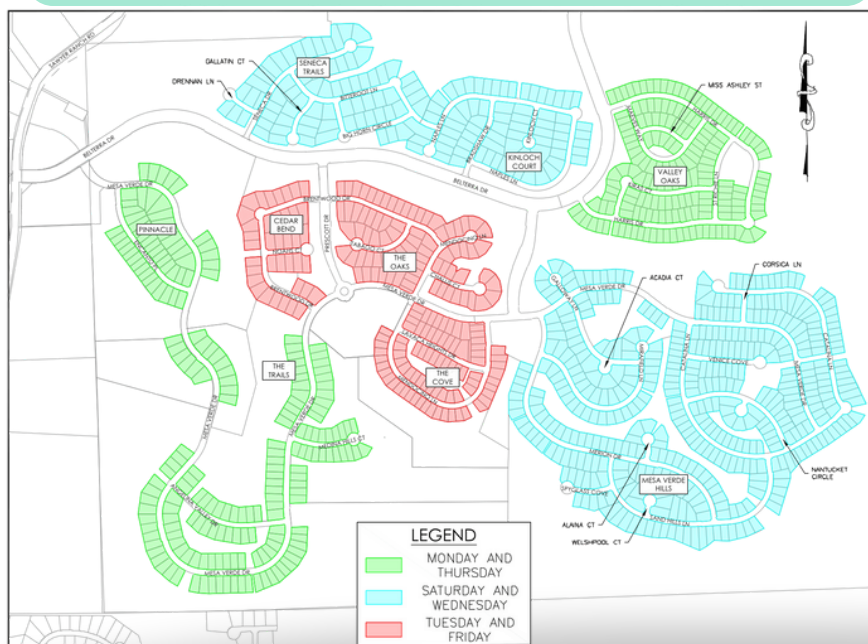
VIOLATIONS OF THE SCHEDULE COULD RESULT IN A MINIMUM \$200.00 CHARGE ON YOUR MONTHLY WATER BILL.

NO LANDSCAPE VARIANCES WILL BE GRANTED AT THIS TIME

NO POWER WASHING OR VEHICLE WASHING

REPLENISHING POOLS IS PERMITTED. FILLING OF ALL NEW AND EXISTING POOLS IS PROHIBITED.

HAYS COUNTY WCID NO. 2 RESIDENTIAL WATER SCHEDULE



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STAGE 2

WHAT IS A STAGE?



THE CHART BELOW OUTLINES STEPS CUSTOMERS SHOULD TAKE TO COMPLY WITH THE CURRENT DROUGHT STAGE PLAN AND HELP CONSERVE WATER.

WCID 1 & 2 Water Conservaon and Drought Conngency Plan
Customer Reference

Topic	Stage 1	Stage 2	Stage 3	Stage 4
Water Shortage Type	Mild	Moderate	Severe	Emergency
Designated Watering Days	Twice per week on designated days.	Twice per week on designated days.	Once per week on designated days.	Prohibited.
Designated Watering Hours	Between midnight to 10 am and 7 pm to midnight on designated watering days.	Between midnight and 6 am on designated watering days.	Between midnight & 6 a.m. on designated watering days.	None.
Use of hand-held hoses or faucet-filled buckets or watering cans.	No Prohibited.	On designated watering days with no designated watering hours.	May be used during designated watering days and hours.	Prohibited.
New Landscapes	Follow mandatory watering schedule. May request a variance.	Follow mandatory watering schedule. No variances will be approved.	No new landscapes may be installed. No variances will be approved.	Prohibited.
Vehicle Washing	May wash vehicles during designated days and hours.	Prohibited.	Prohibited.	Prohibited.
Pools	Not Prohibited.	Replenishing is permitted. Filling of all new and existing pools is prohibited. A variance may be granted on a case-by-case basis.	Filling of all new and existing pools is prohibited. A variance may be granted on a case- by-case basis.	To be determined.
Outdoor Water Features	Not Prohibited.	Prohibited.	Prohibited.	Prohibited.
Activties and Events	Permitted if water being used is put to beneficial use (e.g., watering landscape) or drains into a re-circulating device.	Prohibited.	Prohibited.	Prohibited.

“This is quick reference guide prepared to assist our customers in achieving compliance with some of the fundamental requirements of our adopted Water Conservaon and Drought Conngency Plan (“WCDCP”). This guide is not intended as a substute for the WCDCP, which must comply with specific requirements promulgated by the Texas Commission on Environmental Quality and contractual requirements imposed by our water suppliers. We recommend that customers review the WCDCP to confirm all requirements. A copy of the WCDCP can be found on the Districts’ website.”

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TRACKING YOUR USAGE



HAYS 1

OUT OF 699 ACTIVE EYE ON WATER METERS AVAILABLE TO CUSTOMERS, 278 CUSTOMERS HAVE CREATED AN ACCOUNT TO MONITOR THEIR USAGE AND TRACK FOR LEAKS. THIS IS 28% OF THE COMMUNITY.

HAYS 2

OUT OF 806 ACTIVE EYE ON WATER METERS AVAILABLE TO CUSTOMERS, 328 CUSTOMERS HAVE CREATED AN ACCOUNT TO MONITOR THEIR USAGE AND TRACK FOR LEAKS. THIS IS 29% OF THE COMMUNITY.

THE BENEFITS

- Track your daily usage.
- Set leak alerts.
- Make sure your irrigation is going off on proper times.
- If your kid said they went to school, but the toilet got flushed in the middle of the day...you can tell!
- You see what we see!

Have a family event?
**FOR PARK
RESERVATIONS**



**THERE'S AN APP FOR
THAT**



Download on the
App Store



GET IT ON
Google Play

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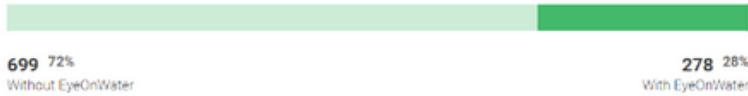
TRACKING YOUR USAGE



Accounts with EyeOnWater

28%

Out of 977 Accounts



HAYS 1

User Count

278

EyeOnWater Users

Active in the last 30 days



Active in the last 24 hours



New Sign-ups

74

Sign-ups in Last 6 Months

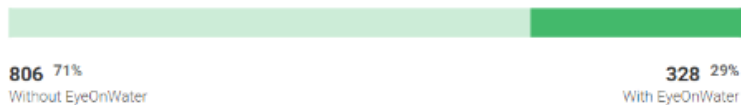


User Sign-ups Per Month

Accounts with EyeOnWater

29%

Out of 1,134 Accounts



HAYS 2

User Count

328

EyeOnWater Users

Active in the last 30 days



Active in the last 24 hours



New Sign-ups

114

Sign-ups in Last 6 Months



User Sign-ups Per Month

TESTIMONIAL

THE SOFTWARE WORKS!

Lots of negative posts about the water peep about their fines for people breaking the rules of watering ... but I give them a thumbs up today for notifying me of a leak. I called a few plumbers and Ross Plumbing was able to make it by today, too. Kudo's to them for finding and fixing the leak, it was a legit leak from the pressure valve feeding the main line to the house. 2nd time Ross Plumbing has helped me in a pinch, so they'll be the first I call from now on.

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AROUND THE



NEIGHBORHOOD

Storm Cleanup Update: The districts are pleased to announce that the cleanup efforts stemming from the February 2023 storm are nearly complete. For WCID 1 and 2 combined, cleanup costs are nearing \$1 million. Both districts have worked tirelessly to complete cleanup efforts without passing any additional costs onto Belterra residents.

WHAT'S NEW!

A DRINKING FOUNTAIN IS COMING
TO MESA VERDE PARK!
INSTALLATION IS EXPECTED
TO BEGIN IN JANUARY 2024!



PET OWNERS:



FOR EVERYONE'S SAFETY, BELTERRA IS A
LEASHED COMMUNITY. PLEASE RESPECT
THE SIGNS WITHIN THE COMMUNITY. ALSO,
PLEASE PICKUP AFTER YOUR DOGS.

NEED TO REPORT AN AREA ?

- TAKE A PHOTO OF THE AREA OF CONCERN
- EMAIL THE PHOTO TO HELP@HAYSWCID.ORG
- IN THE SUBJECT LINE WRITE: "REPORTING AN ISSUE"
- IN THE BODY: LIST THE NEAREST CROSS STREETS OF YOUR PHOTO WITH BEST CONTACT INFORMATION.



MOTORIZED VEHICLES



**NO UNAUTHORIZED
MOTORIZED VEHICLES ON
THE GREEN BELT AREAS OR
ANY OF THE WCID
PROPERTIES.**

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IMPROVEMENTS THROUGHOUT NEIGHBORHOOD



A stone planter was constructed and filled with plants at the base of the Pinnacle monument sign. The adjacent green space that was used as a staging area during storm cleanup is being revegetated. While the revegetation matting is down, **please use caution** at the trailhead near Angelina Valley.



THE CEDAR BEND SIGN HAS ALSO BEEN REPAIRED.

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HAPPY HOLIDAYS

OFFICE HOURS

THE OFFICE WILL BE CLOSED

12/25

IN OBSERVANCE OF CHRISTMAS

Normal business hours resume
December 26th, 2023

FOR EMERGENCIES
DURING THIS TIME

PLEASE CALL 512-686-1660

FEEL FREE TO DROP ALL CHECK AND
MONEY ORDER PAYMENTS IN THE
DROP BOX

Happy New Year

2024

MONDAY, 01/01/24

**THE OFFICE WILL
BE CLOSED**

NORMAL BUSINESS HOURS
WILL RESUME 01/02/24

FOR EMERGENCIES
DURING THIS TIME
PLEASE CALL 512-686-1660

Feel free to drop all check and money order payments in the drop box